



Healthy Eating
Made Easy

17th March 2025

Dear Valued Customer,

RE: Important Update – Order Cut-off Times

We would like to inform you of an important update regarding our order cut-off times. Due to increasing demand and the implementation of a new system, we can no longer accept late orders.

Effective Monday, 31st March, all orders must be placed **no later than 4:00 PM, two business days before your scheduled delivery day**. Please also consider public holidays, as we are closed on these days. If a public holiday falls within your ordering timeframe, you will need to place your order an additional day in advance.

We understand this may be an adjustment, and we sincerely appreciate your cooperation. These changes will allow our team to better plan and ensure timely deliveries for all customers. Unfortunately, we will no longer be able to make exceptions as we have done in the past.

We apologise for any inconvenience this may cause and thank you for your support and understanding. If you have any questions or need assistance, please don't hesitate to reach out.

Kind regards,

L Elizabeth B

Lizzy Baird
Office Manager
Gourmet Meals